



prescription drugs

how to transfer your prescription

You may need to act in advance to research and transfer your **prescriptions**, depending on several factors, including which Chevron medical plan you choose. Here's how to prepare.



do you currently use mail order?

If you receive medication through your current plan's mail order delivery service, your **prescription cannot be transferred, regardless of the Chevron plan you choose**. Advanced planning and action is *required* to prepare for the transition.

- **First**, contact your current physician and request a new prescription just prior to January 1, 2024. You should allow at least two weeks to set up a new mail order prescription with your new Chevron coverage, so if you need a supply of medication to get through January, ask your physician for *two* prescriptions – one for a small supply at a retail pharmacy, and one for 90 days by mail order.
- **Second**, starting January 1, 2024, for the Medical PPO, HDHP, or HDHP Basic, [contact Express Scripts Member Services](#), for the steps you need to take to begin mail order under your new Chevron plan.



do you use a retail pharmacy?

You'll need to research the provider network for the Chevron medical plan you intend to enroll. It is important to determine if your current **prescribing physician** *and* your current **pharmacy** *are or are not* network providers. [Learn how to search the provider network](#).

- If you choose the **Chevron Medical PPO, HDHP or HDHP Basic**, Express Scripts is the administrator for prescription drug coverage. You can use any retail pharmacy you desire, but additional time and attention may be required if your current retail pharmacy is not in Express Scripts' network under Chevron's plan.



if your retail pharmacy network status is

If your current pharmacy is also part of your new plan's prescription drug network and you have enough refills remaining, you will not need a new prescription prior to January 1, 2024. *Be sure to show your new Chevron prescription drug ID card for refills on or after January 1, 2024.*

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if your retail pharmacy network status is ...

If your current pharmacy is *not* part of your new plan's prescription drug network, additional action may be required:

- If you have refills remaining, ask your current prescribing physician to provide you with a new prescription or transfer the prescription to a network pharmacy. We *strongly* suggest you plan ahead and contact your physician prior to January 1, 2024.
- If you know you'll need to refill your current prescription(s) on or around January 1, 2024, we strongly suggest you contact your prescribing physician prior to January 1 for a refill.



if your prescribing physician's network status is ...

If your prescribing physician is *not* part of your new plan's network:

- If you enroll in the **Chevron Medical PPO, HDHP or HDHP Basic**, then you have the option to continue care with your current prescribing physician, if desired. If you intend to locate a *new* network physician, work with your *current* physician in advance of January 1 to ensure you have an adequate supply of medication until you can schedule an appointment with your *new* network physician in early 2024.