



orthodontia treatment in progress instructions

For participants with a qualifying **orthodontia treatment in progress** on **January 1, 2025**, you may be able to continue the treatment you started under your previous dental plan. *For all other treatments*, there are no treatment in progress provisions.



dental PPO plan

The Dental PPO Plan, administered by **Delta Dental**, is a preferred provider organization plan, so you can continue to use any provider you choose, network or out-of-network. If you began active orthodontic treatment prior to January 1, 2025, ask your orthodontist to submit an *orthodontic treatment claim* to Delta Dental. **Any standard dental claim form can also be used.** **You should have your orthodontist do this whether or not they are a Delta Dental network provider.** Delta Dental will then work with your provider regarding the care. The claim should include:

- All charges and fees (including the down payment or installments paid by your previous dental plan).
- Banding date and length of active treatment.
- Brief description of the dentition, appliance (including type) and treatment.
- If you are covered by more than one plan, information about the other carrier.



dental HMO plan

The Dental HMO Plan, administered by DeltaCare USA, is a health maintenance organization (HMO) dental plan option, so you *must* visit a provider in the HMO's network, otherwise your services aren't covered. **Learn how to search the provider network.**

If you or an enrolled dependent has started orthodontic treatment under your previous dental plan, you may be able to continue that coverage if you switch to the Chevron Dental HMO Plan in 2025. Under a provision called **orthodontic treatment in progress**, your Dental HMO Plan allows you to continue treatment you started under your previous dental plan. You can visit the same orthodontist and have the same coverage and copayments as your previous plan. You pay the same amount that you would have paid under your previous coverage, as long as you remain eligible for coverage under your Chevron Dental HMO Plan. If you began active orthodontic treatment prior to **January 1, 2025**, under your current dental plan:

- **If banding has *not* occurred**, you are not eligible for continuous orthodontic coverage. In that case, orthodontic treatment must be provided by a DeltaCare network orthodontist in accordance with the copayments, limitations and exclusions defined in your Chevron Dental HMO Plan.
- **If banding has taken place**, you are eligible for continuous orthodontic coverage under your Chevron Dental HMO Plan and may continue to visit the same orthodontist.
- You must sign up between **January 1** and **January 31, 2025**, to receive continuous orthodontic coverage, if eligible. Download and complete the **Continuous Orthodontic Coverage Form** and a **claim form**. Please have your treating orthodontist complete and submit both forms by **January 31, 2025**. DeltaCare will coordinate benefits as necessary with your orthodontist.