



prescription drugs

how to transfer your prescription

You may need to act in advance to research and transfer your **prescriptions**, depending on several factors, including which Chevron medical plan you choose. Here's how to prepare.



do you currently use mail order?

If you receive medication through your current plan's mail order delivery service, your prescription cannot be transferred, regardless of the Chevron plan you choose. Advanced planning and action is *required* to prepare for the transition.

1. Contact your current physician and request a new prescription just prior to January 1, 2025. You should allow at least two weeks to set up a new mail order prescription with your new Chevron coverage, so if you need a supply of medication to get through January, ask your physician for *two* prescriptions – one for a small supply at a retail pharmacy, and one for 90 days by mail order.
2. Starting January 1, 2025, contact your *new* Chevron medical plan for the steps you need to take to begin mail order.
 - **Contact Express Scripts at 1-800-987-8368** for the Medical PPO, HDHP or HDHP Basic.
 - **Contact Kaiser** for the Kaiser HMO.



do you use a retail pharmacy?

You'll need to research the provider network for the Chevron medical plan you intend to enroll. It is important to determine the network status of both of the following:



Your current prescribing physician

- **Contact Anthem** for the Medical PPO, HDHP or HDHP Basic.
- **Contact Kaiser** for the Kaiser HMO.



Your current pharmacy

- **Contact Express Scripts at 1-800-987-8368** for the Medical PPO, HDHP or HDHP Basic or use the **Express Scripts Price a Prescription** tool to locate a pharmacy.
- **Contact Kaiser** for the Kaiser HMO.

your next steps will vary depending on the network status of your physician and pharmacy

(Next steps continued on next page)



if your retail pharmacy network status is

in the network

If your current pharmacy is also part of your new plan's prescription drug network and you have enough refills remaining, you will not need a new prescription prior to January 1, 2025. *Be sure to show your new Chevron prescription drug ID card for refills on or after January 1, 2025.*

out-of-network

If your current pharmacy is *not* part of your new plan's prescription drug network, additional action may be required:

- Under the **Kaiser HMO**, you must use a network pharmacy to receive benefits under your plan. Follow the instructions below to transfer your prescription to a network pharmacy.
- Under the **Chevron Medical PPO, HDHP or HDHP Basic** you can use any pharmacy you choose – network or out-of-network. Your costs are lower when you use a network pharmacy. If you want to transfer your prescription to a network pharmacy, follow the instructions below.

how to transfer a retail prescription

- If you have refills remaining, ask your current prescribing physician to provide you with a new prescription or transfer the prescription to a network pharmacy. *We strongly suggest you plan ahead and contact your physician prior to January 1, 2025.*
- If you know you'll need to refill your current prescription(s) on or around January 1, 2025, we strongly suggest you contact your prescribing physician prior to January 1 for a refill to allow you ample time to transfer your prescription, if necessary.



if your prescribing physician's network status is

in the network

If your current prescribing physician is also part of your new plan's provider network, then you can continue care with your current prescribing physician and will be able to request new prescriptions or refills as necessary.

out-of-network

If your prescribing physician is not part of your new plan's network:

- Under the **Kaiser HMO**, you must use a network provider to receive benefits under your plan. Effective January 1, 2025, you must locate a *new* network physician. To prepare for this change, work with your *current* physician in advance of January 1 to ensure you have an adequate supply of medication until you can schedule an appointment with your *new* network physician in 2025.
- Under the **Chevron Medical PPO, HDHP or HDHP Basic** you can use any provider you choose, network or out-of-network, although your costs are lower when you use a network provider. You have the option to continue care with your current prescribing physician, if desired, or you can locate a new network provider in January 2025. To prepare for this change, work with your *current* physician in advance of January 1 to ensure you have an adequate supply of medication until you can schedule an appointment with your *new* network physician in 2025.