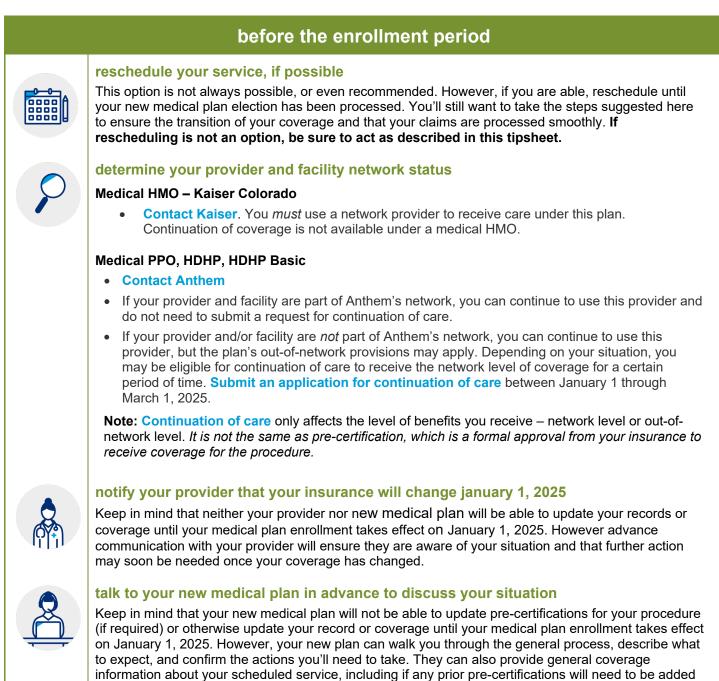


## prepare for medical care

# how to prepare in advance for scheduled inpatient or outpatient *medical* care in january

If you have scheduled inpatient or outpatient medical care (for example surgery, laboratory, diagnostic imaging, scheduled treatments like chemotherapy, or giving birth) currently scheduled for late December - early January, here are ways you can prepare for the transition of your health benefits to Chevron.



to your record.



#### reminder: enroll for chevron medical benefits december 9 – december 20

Action required. This is your opportunity to enroll in Chevron's health, protection and work & life benefits for 2025. If you do not make an election during your enrollment period, you *will not* have medical coverage starting January 1, 2025. Enrollment instructions and links will be posted on the Chevron Pay and Benefits Transition website at hr2.chevron.com/PDCenergy by the end of November.

#### starting january 2, 2025



#### contact to your new medical plan

Contact your new medical plan administrator to inform them of your upcoming procedure and to discuss the process and steps to update any necessary pre-certifications.

- Medical HMO: Contact Kaiser
- Medical PPO, HDHP, HDHP Basic: Contact Anthem

Your **ID card will be mailed** to you as soon as your enrollment election is processed by your new medical plan in December. If you have not yet received your card or coverage ID number, you should also discuss this with the representative at this time.



### provide your new medical coverage information and ID card to your provider and facility. request re-certification with your medical plan (if applicable).

- **Contact your providers** that you have scheduled services with to advise them of your insurance information change and provide them with your new ID card and/or member information. Be sure to present your new coverage information at every visit or appointment during this transition. Updating your insurance information will avoid delays when processing your insurance claims for consideration under your new medical plan.
- You should also advise your provider to contact your new plan administrator to initiate the pre-certification process if applicable to ensure the approval from your prior plan is properly set up in your new plan's claims system.



#### apply for continuation of care, if necessary

Continuation of coverage is not available under the Kaiser medical HMO. If you have determined the need for continuation of care under the Medical PPO, HDHP, or HDHP Basic, don't forget to **submit an application** January 1 – March 31, 2025. Remember, continuation of care only affects the level of benefits you receive – network level or out-of-network level. *It is not the same as precertification, which is formal approval from your insurance to receive coverage for the procedure.*