



# chevron benefit contacts during the transition

Note that some benefit plans can take your calls early during the transition, on the date(s) indicated below. Others simply are unable to take your questions until you become eligible for benefits starting January 1.

Who	Benefit	Date	Contact information
<b>Anthem</b>	<b>Medical Services</b> under Medical PPO / HDHP / HDHP Basic <b>Flexible Spending Accounts</b> Health / Dependent Care	Now	<b>1-844-627-1632</b>  Prior to enrollment or if your enrollment has not yet been processed you will need to do the following: <ul style="list-style-type: none"> <li>• Select or say <b>Member</b></li> <li>• Say <b>Benefits Information</b></li> <li>• Provide <b>date of birth</b> and reconfirm</li> <li>• When asked for <b>Member ID</b>, state <b>I don't have it</b>. Answer <b>No</b> to the voice authentication question, and the call will advance to the representative line for Chevron.</li> </ul> Inform the representative that you are a legacy PDC Energy employee needing additional assistance during the transition to Chevron benefits.
<b>Carelon</b>	<b>Behavioral Health</b> Chevron Mental Health and Substance Use Disorder Plan	Now	<b>1-800-847-2438</b>
<b>Kaiser</b>	<b>Medical HMO</b> – Kaiser CO	Now	<a href="#">See instructions</a>
<b>Express Scripts</b>	<b>Prescription Drugs</b> under Medical PPO / HDHP / HDHP Basic	Now	<b>1-800-987-8368</b>
<b>Mercer Voluntary Benefits</b>	Aflac Critical Illness Aflac Hospital Indemnity Farmer's Group Auto and Home ID Theft	December 9	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.
<b>Fidelity HSA</b>	Health Savings Account (HSA)	December 9	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.
<b>Fidelity</b>	<b>Employee Savings Investment Plan (ESIP)</b> Chevron's 401(k) plan	Early January	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.

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<b>VSP</b>	<b>Vision Plus</b> and <b>Basic Vision</b> Medical PPO / HDHP / HDHP Basic	After January 1	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.
<b>Delta</b>	Dental PPO	After January 1	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.
<b>Time Away</b>	For benefits, programs and policies	After January 1	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.
<b>Pension</b>	Chevron Retirement Plan	After January 1	<a href="#">Virtual Q&amp;A tool</a> for time sensitive questions this fall.

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### **Don't see the administrator or plan you're looking for?**

It's likely that your questions cannot be taken until after January 1. Be sure to first review the transition guides you've received and other materials posted online to see if your question is already answered. If you still need help and cannot wait until after January 1, submit a question through the [Virtual Q&A tool](#).

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