Chevron Mental Health & Substance Use Disorder Plan: Coverage for: You Only | You and One Adult | You and Child(ren) | You and Family | Type: HMO Chevron Medical HMO Participants (125) – Excludes Kaiser USW (Local 5 High) & Kaiser USW (Local 5 Low)

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, visit <a href="https://example.com/html/hr2.chevron.com">https://example.com/hr2.chevron.com</a> or contact the Chevron Human Resources Service Center at 1-888-825-5247 (1-832-854-5800 outside the U.S.). For other questions call Beacon Health Options at 1-800-847-2438 or Chevron EAP-WorkLife Services at 1-800-860-8205. For general definitions of common terms, such as allowed amount, balance billing, coinsurance, copayment, deductible, provider, or other underlined terms see the Glossary. You can view the Glossary at <a href="https://www.healthcare.gov/sbc-glossary/">www.healthcare.gov/sbc-glossary/</a> or call 1-844-627-1632 to request a copy.

Important Questions	Answers	Why This Matters:	
What is the overall deductible?	\$0.	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.	
Are there services covered before you meet your deductible?	Yes. All mental health and substance use disorder services.	This <u>plan_covers</u> some items and services even if you haven't yet met the <u>deductible_amount</u> . But a <u>copayment</u> or <u>coinsurance</u> may apply.	
Are there other deductibles for specific services?	No.	You don't have to meet deductibles for specific services.	
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. Contact your Chevron Medical HMO Plan.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.	
What is not included in the out-of-pocket limit?	Premiums, balance billing charges, and health care this plan doesn't cover; your share of costs and expenses that aren't deemed medically necessary under the plan; penalties for failure to provide required notification to the plan for services; charges in excess of contracted fees for network providers; charges resulting from failure to meet this plan's notification requirements.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.	

(DT - OMB control number: 1545-0047/Expiration Date: 12/31/2019)(DOL - OMB control number: 1210-0147/Expiration date: 5/31/2022)

(HHS - OMB control number: 0938-1146/Expiration date: 10/31/2022)

Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.achievesolutions.net/chevron">www.achievesolutions.net/chevron</a> or call 1-800-847-2438 for a list of <a href="https://network.net/chevron">network</a> providers.	This <u>plan</u> uses a <u>provider_network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan_pays (balance billing)</u> . Be aware, your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All **copayment** and **coinsurance** costs shown in this chart are after your **deductible** has been met, if a **deductible** applies.

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health	Primary care visit to treat an injury or illness	\$14 <u>copayment</u> per visit	Not covered	If you receive services in addition to an office visit, an additional <u>copayment</u> may apply. Services are limited to covered treatment of a mental health or substance	
care <u>provider's</u> office	Specialist visit	\$14 <u>copayment</u> per visit	Not covered	use disorder condition	
or clinic	Preventive care/screening/ Immunization	Not covered	Not covered	Check with your Chevron Medical HMO Plan for preventive services.	
If you have a test	Diagnostic test (x-ray, blood work)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for other	
If you have a test	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	medical diagnostic care services.	
If you need drugs to	Generic drugs	Not covered	Not covered	Prescription drugs are covered only if provided	
treat your illness or condition  More information about prescription drug	Preferred brand drugs	Not covered	Not covered	specifically as part of hospital inpatient or residential treatment center care. Check with your Chevron	
	Non-preferred brand drugs	Not covered	Not covered	Medical HMO Plan for prescription drug coverage.	

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<sup>\*</sup> For more information about limitations and exceptions, see the <u>plan</u> or policy document at <u>hr2.chevron.com</u> or call 1-888-825-5247 for a copy.

Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
<u>coverage</u> is available at <u>hr2.chevron.com</u> .	Specialty drugs	Not covered	Not covered		
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for outpatient surgery services.	
surgery	Physician/surgeon fees	Not covered	Not covered	Check with your Chevron Medical HMO Plan for physician/surgeon services.	
If you need immediate medical attention	Emergency room care Emergency medical transportation	\$100 <u>copayment</u> per visit	\$100 <u>copayment</u> per visit	Services are limited to covered treatment of a mental health or substance use disorder condition. Check with your Chevron Medical HMO Plan for medical services	
medical attention	Urgent care	\$100 copayment per visit	Not covered	not related to treatment of a mental health or substance use disorder.	
If you have a hospital stay	Facility fee (e.g., hospital room)	Inpatient mental health services: \$250 copayment per admission if notification is made to Beacon Health Options within 3 business days of admission.  Inpatient substance use disorder services: Employees: \$250 copayment per admission if		Services are limited to covered treatment of a mental health or substance use disorder condition. Check with	
	Physician/surgeon fees	notification is made to Chevron EAP within 3 business days of admission. <b>Dependents</b> : \$250 copayment per admission if notification is made to Beacon Health Options within 3 business days of admission.  40% coinsurance per admission	Not covered	your Chevron Medical HMO Plan for medical services not related to treatment of a mental health or substance use disorder condition.	

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Common	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
		if notification isn't made within 3 business days of admission.		

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Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Outpatient services	Mental health and substance use disorder services: \$14 copayment per visit	Not covered	Outpatient care must meet medical necessity. If you are enrolled in a Chevron Medical HMO Plan, you have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this plan. However, you cannot use both your HMO benefits and benefits under this plan for the same service. If you choose to use benefits under this plan, you must use a Beacon Health Options network provider to receive benefits. Out-of-network benefits are not covered, except for emergency services. If _you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your mental health coverage levels.	
If you need mental health, behavioral health, or substance use disorder services	Inpatient services	Inpatient mental health services: \$250 copayment per admission Inpatient substance use disorder services: \$250 copayment per admission	Not covered	All substance use disorder treatment in a facility must meet medical necessity.  Employees and dependents: You have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this plan. However, you cannot use both your HMO benefits and benefits under this plan for the same service. If you choose to use benefits under this plan, you must use a Beacon Health Options network provider to receive benefits. Out-of-network benefits are not covered, except for emergency services. If you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your substance use disorder coverage levels.  Medicare Eligible Retirees and dependents: Mental health and substance use disorder benefits are	

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Common	Services You May	What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
				provided exclusively through your HMO Plan.	
	Office visits	Not covered	Not covered		
If you are pregnant	Childbirth/delivery professional services	Not covered	Not covered	Check with your Chevron Medical HMO Plan for	
,	Childbirth/delivery facility services	Not covered	Not covered	coverage information.	
	Home health care	Not covered	Not covered		
If you need help	Rehabilitation services	Not covered	Not covered		
recovering or have	Habilitation services	Not covered	Not covered	Check with your Chevron Medical HMO Plan for	
other special health	Skilled nursing care	Not covered	Not covered	coverage information.	
needs	Durable medical equipment	Not covered	Not covered	-	
	Hospice services	Not covered	Not covered		
If your child needs dental or eye care	Children's eye exam	Not covered	Not covered	Ohandarish and Ohannan Marking LIMO Dian farance	
	Children's glasses	Not covered	Not covered	Check with your Chevron Medical HMO Plan for eye	
	Children's dental check-up	Not covered	Not covered	care coverage information and your dental plan for coverage of dental services.	

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#### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Chiropractic care
- Cosmetic surgery
- Dental care (Adult or Child)
- Durable Medical Equipment
- Hearing aids
- Home health care

- Hospice service
- Imaging (CT/PET scans, MRIs)
- Infertility treatment
- Long-term care
- Medical rehabilitation services
- Outpatient prescription drugs
- Outpatient surgery
- Pregnancy care and services

- Private-duty nursing
- Preventive care/screening/immunization
- Psychological testing unless used to diagnose a mental health disorder or when given in conjunction with a diagnosed psychiatric disorder
- Routine eye care (Adult or Child)
- Routine foot care
- Skilled nursing care
- Weight loss programs

## Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Non-emergency care when traveling outside the U.S.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is:

U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or <a href="www.dol.gov/ebsa/healthreform">www.dol.gov/ebsa/healthreform</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance <a href="Marketplace">Marketplace</a>. For more information about the <a href="Marketplace">Marketplace</a>, visit <a href="www.HealthCare.gov">www.HealthCare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information on how to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa/healthreform. Additionally, a consumer assistance program can help you file your appeal.

### Does this plan provide Minimum Essential Coverage? Yes.

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

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### Does this plan meet the Minimum Value Standards? No.

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

Language Access Services: Spanish (Español): Para obtener asistencia en Español, llame al 1-888-825-5247.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-825-5247.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-825-5247.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-888-825-5247.

To see examples of how this <u>plan</u> might cover costs for a sample medical situation, see the next section.

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### **About these Coverage Examples:**



This is not a cost estimator. Treatments shown are just examples of how this plan might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your providers charge, and many other factors. Focus on the cost sharing amounts (deductibles, copayments and coinsurance) and excluded services under the plan. Use this information to compare the portion of costs you might pay under different health plans. Please note these coverage examples are based on self-only coverage.

## Peg is Having a Baby

(9 months of in-network pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)

<b>Total Exam</b>	ple Cost	\$12,700

In this example, Peg would pay: (This condition is not covered, so patient pays 100 percent)

Cost Sharing			
Deductibles	\$0		
Copayments	\$0		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$12,700		
The total Peg would pay is	\$12,700		

# **Managing Joe's type 2 Diabetes**

(a year of routine in-network care of a wellcontrolled condition)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

Diagnostic tests (blood work)

Prescription drugs

Durable medical equipment (glucose meter)

In this example, Joe would pay: (This condition is not covered, so patient pays 100 percent)

· 1 J					
Cost Sharing					
Deductibles	\$0				
Copayments	\$0				
Coinsurance	\$0				
What isn't covered					
Limits or exclusions	\$7,400				
The total Joe would pay is	\$7,400				
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### **Mia's Simple Fracture**

(in-network emergency room visit and follow up care)

■ The plan's overall deductible	\$0
■ Specialist coinsurance	0%
■ Hospital (facility) coinsurance	0%
■ Other coinsurance	0%

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

**Total Example Cost** 

Durable medical equipment (crutches) Rehabilitation services (physical therapy)

ln	this	example,	Mia	wo	uld pa	ay: (	This condition
						400	43

is not covered, so patient pays 100 percent)

Cost Sharing					
Deductibles	\$0				
Copayments	\$0				
Coinsurance	\$0				
What isn't covered					
Limits or exclusions	\$1,900				
The total Mia would pay is	\$1,900				

\$1.900