

 **The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately.**  
**This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, visit [hr2.chevron.com](http://hr2.chevron.com) or contact the Chevron Human Resources Service Center at 1-888-825-5247 (1-832-854-5800 outside the U.S.). For other questions call Carelon Behavioral Health at 1-800-847-2438 or Chevron EAP-WorkLife Services at 1-800-860-8205. For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.healthcare.gov/sbc-glossary/](http://www.healthcare.gov/sbc-glossary/) or call 1-844-627-1632 to request a copy.

Important Questions	Answers	Why This Matters:
<b>What is the overall <a href="#">deductible</a>?</b>	\$0.	See the Common Medical Events chart below for your costs for services this <a href="#">plan</a> covers.
<b>Are there services covered before you meet your <a href="#">deductible</a>?</b>	Yes. All mental health and substance use disorder services.	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply.
<b>Are there other <a href="#">deductibles</a> for specific services?</b>	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
<b>What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a>?</b>	Yes. Contact your Chevron Medical HMO Plan.	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
<b>What is not included in the <a href="#">out-of-pocket limit</a>?</b>	<a href="#">Premiums</a> , <a href="#">balance billing</a> charges, and health care this <a href="#">plan</a> doesn't cover; your share of costs and expenses that aren't deemed medically necessary under the <a href="#">plan</a> ; penalties for failure to provide required notification to the plan for services; charges in excess of contracted fees for <a href="#">network providers</a> ; charges resulting from failure to meet this <a href="#">plan's</a> notification requirements.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .

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Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://www.achievesolutions.net/chevron">www.achievesolutions.net/chevron</a> or call 1-800-847-2438 for a list of <a href="#">network providers</a> .	This <a href="#">plan</a> uses a <a href="#">provider network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the <a href="#">provider's</a> charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No.	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .



All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's</a> office or clinic	Primary care visit to treat an injury or illness	\$14 <a href="#">copayment</a> per visit	Not covered	If you receive services in addition to an office visit, an additional <a href="#">copayment</a> may apply. Services are limited to covered treatment of a mental health or substance use disorder condition
	<a href="#">Specialist</a> visit	\$14 <a href="#">copayment</a> per visit	Not covered	
	<a href="#">Preventive care/screening/</a> Immunization	Not covered	Not covered	Check with your Chevron Medical HMO Plan for preventive services.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for other medical diagnostic care services.
	Imaging (CT/PET scans, MRIs)	Not covered	Not covered	
If you need drugs to treat your illness or condition More information about <a href="#">prescription drug coverage</a> is available at <a href="http://hr2.chevron.com">hr2.chevron.com</a> .	Generic drugs	Not covered	Not covered	Prescription drugs are covered only if provided specifically as part of hospital inpatient or residential treatment center care. Check with your Chevron Medical HMO Plan for prescription drug coverage.
	Preferred brand drugs	Not covered	Not covered	
	Non-preferred brand drugs	Not covered	Not covered	
	<a href="#">Specialty drugs</a>	Not covered	Not covered	

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [hr2.chevron.com](http://hr2.chevron.com) or call 1-888-825-5247 for a copy.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	Not covered	Not covered	Check with your Chevron Medical HMO Plan for outpatient surgery services.
	Physician/surgeon fees	Not covered	Not covered	Check with your Chevron Medical HMO Plan for physician/surgeon services.
If you need immediate medical attention	<a href="#">Emergency room care</a>			Services are limited to covered treatment of a mental health or substance use disorder condition. Check with your Chevron Medical HMO Plan for medical services not related to treatment of a mental health or substance use disorder.
	<a href="#">Emergency medical transportation</a>	\$100 <a href="#">copayment</a> per visit	\$100 <a href="#">copayment</a> per visit	
	<a href="#">Urgent care</a>	\$100 <a href="#">copayment</a> per visit	Not covered	
If you have a hospital stay	Facility fee (e.g., hospital room)	Inpatient <b>mental health</b> services: \$250 <a href="#">copayment</a> per admission if notification is made to Carelon Behavioral Health within 3 business days of admission.	Not covered	Services are limited to covered treatment of a mental health or substance use disorder condition. Check with your Chevron Medical HMO Plan for medical services not related to treatment of a mental health or substance use disorder condition.
	Physician/surgeon fees	Inpatient <b>substance use disorder</b> services: <b>Employees:</b> \$250 <a href="#">copayment</a> per admission if notification is made to Chevron EAP within 3 business days of admission. <b>Dependents:</b> \$250 <a href="#">copayment</a> per admission if notification is made to Beacon Health Options within 3 business days of admission.  40% <a href="#">coinsurance</a> per admission if notification isn't made within 3 business days of admission.		

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need mental health, behavioral health, or substance use disorder services</b>	Outpatient services	<b>Mental health and substance use disorder services:</b> \$14 <a href="#">copayment</a> per visit	Not covered	<p>Outpatient care must meet medical necessity. If you are enrolled in a Chevron Medical HMO Plan, you have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this <a href="#">plan</a>. However, you cannot use both your HMO benefits and benefits under this <a href="#">plan</a> for the same service. If you choose to use benefits under this <a href="#">plan</a>, you must use a Carelon Behavioral Health <a href="#">network provider</a> to receive benefits. Out-of-network benefits are not covered, except for emergency services. If you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your mental health coverage levels.</p>
	Inpatient services	Inpatient <b>mental health</b> services: \$250 <a href="#">copayment</a> per admission  Inpatient <b>substance use disorder</b> services: \$250 <a href="#">copayment</a> per admission	Not covered	<p>All substance use disorder treatment in a facility must meet medical necessity.</p> <p><b>Employees and dependents:</b> You have the choice to use the mental health benefits provided by your HMO, or use the mental health benefits provided under this <a href="#">plan</a>. However, you cannot use both your HMO benefits and benefits under this <a href="#">plan</a> for the same service. If you choose to use benefits under this <a href="#">plan</a>, you must use a Carelon Behavioral Health <a href="#">network provider</a> to receive benefits. Out-of-network benefits are not covered, except for emergency services. If you choose to use benefits under your HMO, contact your Chevron Medical HMO Plan directly for more information about your substance use disorder coverage levels.</p> <p><b>Medicare Eligible Retirees and dependents:</b> Mental health and substance use disorder benefits are provided exclusively through your HMO Plan.</p>
<b>If you are pregnant</b>	Office visits	Not covered	Not covered	Check with your Chevron Medical HMO Plan for

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Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
	Childbirth/delivery professional services	Not covered	Not covered	coverage information.
	Childbirth/delivery facility services	Not covered	Not covered	
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	Not covered	Not covered	Check with your Chevron Medical HMO Plan for coverage information.
	<a href="#">Rehabilitation services</a>	Not covered	Not covered	
	<a href="#">Habilitation services</a>	Not covered	Not covered	
	<a href="#">Skilled nursing care</a>	Not covered	Not covered	
	<a href="#">Durable medical equipment</a>	Not covered	Not covered	
	<a href="#">Hospice services</a>	Not covered	Not covered	
<b>If your child needs dental or eye care</b>	Children's eye exam	Not covered	Not covered	Check with your Chevron Medical HMO Plan for eye care coverage information and your dental plan for coverage of dental services.
	Children's glasses	Not covered	Not covered	
	Children's dental check-up	Not covered	Not covered	

**Excluded Services & Other Covered Services:**

**Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)**

- |                                |                                   |   |
|--------------------------------|-----------------------------------|---|
| • Acupuncture                  | • Hospice service                 | • Private-duty nursing  |
| • Bariatric surgery            | • Imaging (CT/PET scans, MRIs)    | • Preventive care/screening/immunization  |
| • Chiropractic care            | • Infertility treatment           | • Psychological testing unless used to diagnose a mental health disorder or when given in conjunction with a diagnosed psychiatric disorder |
| • Cosmetic surgery             | • Long-term care                  | • Routine eye care (Adult or Child)   |
| • Dental care (Adult or Child) | • Medical rehabilitation services | • Routine foot care   |
| • Durable Medical Equipment    | • Outpatient prescription drugs   | • Skilled nursing care  |
| • Hearing aids                 | • Outpatient surgery              | • Weight loss programs  |
| • Home health care             | • Pregnancy care and services     |   |

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**Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)**

Non-emergency care when traveling outside the U.S.

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance [Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information on how to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform). Additionally, a consumer assistance program can help you file your appeal.

**Does this plan provide Minimum Essential Coverage? Yes.**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

**Does this plan meet the Minimum Value Standards? No.**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

**Language Access Services:**Spanish (Español): Para obtener asistencia en Español, llame al 1-888-825-5247.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-888-825-5247.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 1-888-825-5247.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwijigo holne' 1-888-825-5247.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

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About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

**This EXAMPLE event includes services like:**

Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
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**In this example, Peg would pay:** (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$12,700
<b>The total Peg would pay is</b>	<b>\$12,700</b>

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

**This EXAMPLE event includes services like:**

Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$7,400</b>
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**In this example, Joe would pay:** (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$7,400
<b>The total Joe would pay is</b>	<b>\$7,400</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$0
- [Specialist coinsurance](#) 0%
- Hospital (facility) [coinsurance](#) 0%
- Other [coinsurance](#) 0%

**This EXAMPLE event includes services like:**

Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$1,900</b>
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**In this example, Mia would pay:** (This condition is not covered, so patient pays 100 percent)

Cost Sharing	
Deductibles	\$0
Copayments	\$0
Coinsurance	\$0
What isn't covered	
Limits or exclusions	\$1,900
<b>The total Mia would pay is</b>	<b>\$1,900</b>