

#adapting

to bring COVID-19 vaccines to the workforce

Key components of resilience are: taking care of yourself; engaging in active problem solving; and maintaining a positive outlook, social connections, and a sense of meaning and purpose. Our Houston and San Ramon Clinic staff supported many of these components in their efforts to provide COVID-19 vaccines to the workforce, their dependents and the community. As occupational health care providers and clinical staff, our goal and purpose are to promote and protect the health and wellness of our workforce. So as COVID-19 vaccines became available in the start of 2021, our team knew we needed to do our part in the pandemic response by providing access to and promotion of the vaccines across our workforce.

triumph in two cities

“After rigorous planning, in April 2021, our Houston and San Ramon clinic teams were successful in implementing COVID-19 vaccine events in their respective cities,” stated Shama Anwar, Physician’s Assistant at the Houston clinic. The Houston clinic was able to obtain 800 doses of Moderna and 50 doses of the Johnson & Johnson COVID-19 vaccine to vaccinate employees, contractors and their families beginning with events in April and continuing through October 2021.



perseverance and success in texas

For the Houston events, the clinic team faced many challenges, including meeting the strict county and federal eligibility criteria for becoming a COVID-19 vaccine provider and preparing to distribute the vaccine onsite:

- Accessing vaccines that were available in very limited supply
- Sourcing personal protective equipment, clinical supplies and equipment for vaccine temperature maintenance
- Implementing staff and clinical competency training
- Developing processes to ensure a smooth and safe vaccine event

‘concurrently, our san ramon clinic staff and other business units provided support to the contra costa county health department vaccine event in concord, california. our support helped administer 38,000 vaccines in the community. both the houston and san ramon events were perfect examples of how collaboration across the organization – working towards a shared meaning and purpose – can be accomplished.’

— jenn susbilla-douglas
occupational health nurse, san ramon clinic

support in san ramon

Meanwhile, our San Ramon clinic staff faced multiple obstacles in getting access to the vaccine, but in the end, Chevron San Ramon was able to provide support to the Contra Costa County health department vaccine event. “Our close relationships with both local health departments in Houston and San Ramon helped to facilitate our response capabilities to support both our workforce and the community,” reports Julie Gillespie, San Ramon Clinic Supervisor. “This was a massive effort that relied on One Team collaboration with multiple business units both internally and externally to Chevron, active problem solving, perseverance, and staying positive in the face of challenges.”

remaining resourceful and adaptable in a time of uncertainty

As the pandemic continues to provide new challenges and changes to the scope of clinic services daily, the team has learned to function as One Team and continues to work on building their personal and team resilience. The vaccine events in April/May relied on the participation of multiple **groups**, both internal and external to Health and Medical. None of these would have been successful without the One Team effort to help one another and stay committed to our purpose. Now that our focus has shifted to preparing for a safe return to the workplace, our team remains optimistic for the future, each other and for other teams across the organization, while continuing to remain agile.

Learn more about resilience and overcoming challenges by searching for “#adapting” on [Workplace](#).